







169,318 **OUTPATIENT VISITS** 

40,000

511 UNIQUE PATIENTS INPATIENT VISITS

\$210 Million **OPERATING BUDGET** 

DONATIONS GIVEN



Providing personalized, proactive, patient-driven healthcare to America's heroes!

#### **Fact Sheet**



The Carl Vinson VA Medical Center (CVVAMC), located in Dublin, Georgia, is one of 153 medical centers operated by the US Department of Veterans Affairs. The CVVAMC also manages five community-based outpatient clinics (CBOCs) located in Albany, Brunswick, Macon, Milledgeville, and Perry, Georgia, with an additional clinic planned for Tifton, GA, in 2015.

Our mission is to provide *personalized*, *proactive*, *patient-driven healthcare* to America's heroes by honoring Veterans' service and empowering their health. Our guiding values are **integrity**, **commitment**, **advocacy**, **respect**, and **excellence**, and are represented by the acronym **I-CARE**.



Located on 77 acres in the beautiful city of Dublin, Georgia, the medical center became a VA hospital on January 22<sup>nd</sup>, 1948. Previously, it was a U.S. Naval Hospital, construction having begun in October of 1943. The CVVAMC serves 52 counties in middle and south Georgia, and treats 40,000 Veterans with over 200,000 visits annually. The largest employer in Laurens County, GA, with 1,500 employees, the medical center also attracts thousands of Veterans and guests to the area, as well as hundreds of contractors. A primary and secondary care facility, the CVVAMC has 340 beds for medical and surgical care, 161 community-living center (formerly called "nursing home") beds, and 145 domiciliary beds for the residential treatment that includes programs to deal with Veteran homelessness, substance-abuse, and post-traumatic stress disorder (PTSD).

In addition to the services expected in a modern medical center, such as primary care, diagnostic, pharmacy, mental health, and acute care, the medical center offers specialty clinics, such as audiology, podiatry, optometry, and other programs that include Home-Based Primary Care (HBPC), HUD-VASH vouchers to address Veteran homelessness, social work, pulmonary, physical therapy, cardiology, orology, and palliative care.

The CVVAMC is dedicated to the principles of patient centered care (PCC) that promote a congenial environment for caring for America's heroes to ensure the best healthcare outcomes. The PCC philosophy includes honoring Veterans' and their families' needs, including dietary, environmental, and spiritual. Music, activities, pet therapy, and home-like décor contribute to the aesthetics that have been shown to promote better outcomes for patients and their families. As the CVVAMC works to transition the entire facility to the PCC model, the newest community-living center (CLC), Building 8A, stands as an exemplar for what 21<sup>st</sup> century medical care will look like for Veterans, with wood-laminate floors, fireplaces, kitchen facilities, preference of individual or shared rooms, and elimination of visiting hours.

An integral part of the Dublin-Laurens community, medical center staff participates in community events including parades and St. Patrick's Day festivities, and the CVVAMC maintains affiliations with a number of colleges and universities.

### Interesting history:

- After World War II, the medical center, then a U.S. Navy hospital, housed several German prisoners of war in brig cells located in the basement of Building 4. Although the cell doors have been removed and are now used for a storeroom in the Plumbing Shop, the cells remain and one still has graffiti on its walls that the German POWs left.
- Helen Keller once visited the medical center.
- Miss Universe 1969 once visited.

For further questions, contact us at 478-272-1210 or 1-800-595-5229, or by visiting our web site at <a href="www.dublin.va.gov/index.asp">www.dublin.va.gov/index.asp</a>. The medical center's physical location is 1826 Veterans Blvd., Dublin, GA, 31021.

The public is invited to tour the medical center and learn more about how the VA is honoring America's heroes by calling CVVAMC Chief of Stakeholder Relations, Dr. Frank G. Jordan, Jr., FACHE, at 478-274-5440 or by emailing <a href="mailto:Frank.Jordan@va.gov">Frank.Jordan@va.gov</a>.

- Part of VISN 7 which includes facilities in Alabama, Georgia and South Carolina
  - Charles Seppich, Network Director
- Carl Vinson VAMC, Dublin GA
  - o Dr. Shirley Warren, RN, Acting Director
  - Gerald "Jay" De Worth, Associate Director
  - o Shauna Kincheloe-Zaren, MD, acting Chief of Staff
  - o Dr. Shirley Warren, RN, Associate Director for Patient Care Services
- 340 beds (34 acute, 161 community living center, 145 domiciliary)
- Budget \$ 210 Million
- Rural facility serving 52 counties in middle & southeast Georgia
- Serves over 40,000 Veterans
- Over outpatient visits 250,000
- 4,162 OEF/OIF Veterans enrolled
- 1,500 employees
- Eisenhower Army Medical Center at Fort Gordon, GA, sharing agreement for cardiology, cardiothoracic, surgical and orthopedic services
- Surveyed by The Joint Commission in August 2010 in triennial visit. Full accreditation from College of American Pathologists, Commission on Accreditation of Rehabilitation Facilities (CARF) and Employment Services. Surveyed by the Office of Inspector General in April 2010 for regular scheduled visit
- 4.3 miles of corridors

- Services: Primary Care, Geriatrics and Extended Care, Medicine, Surgery, Mental Health, Physical Medicine and Rehabilitation, Neurology, Dentistry, Cardiology, Pulmonary, Emergency Department, Women's Health, Ancillary Services, Compensation & Pension, OEF/IEF/OND Program
- 20 bed Medical/Surgical Unit
- 5 bed ICU
- 161 bed Community Living Center
- 145 bed Domiciliary

### Political Representatives:

#### U.S. Senate

- David Perdue (R-GA)
- Johnny Isakson (R-GA)

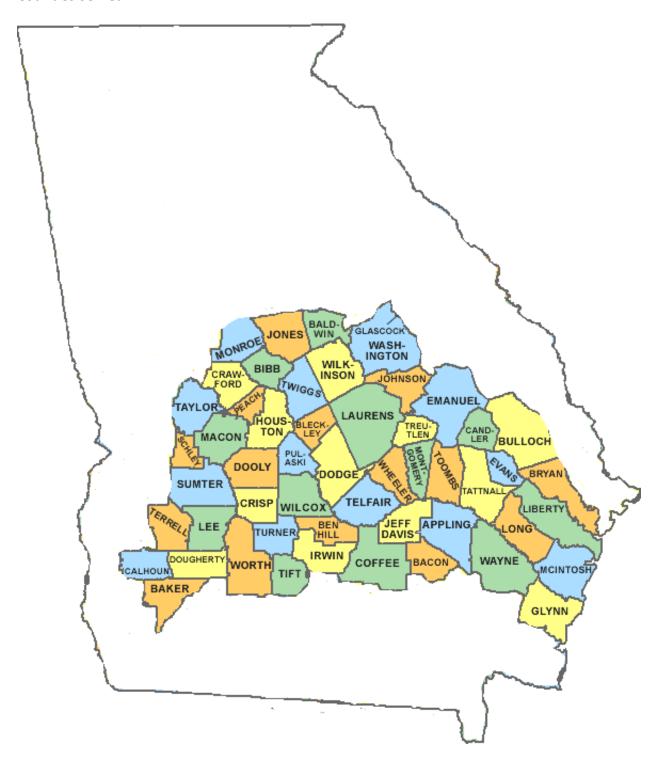
#### U.S. House of Representatives

- o Buddy Carter (R-GA), 1<sup>st</sup> District
- o Jody Hice (R-GA), 10<sup>th</sup> District
- o Rick Allen (R-GA), 12<sup>th</sup> District
- o Sanford D. Bishop Jr. (D-GA), 2<sup>nd</sup> District

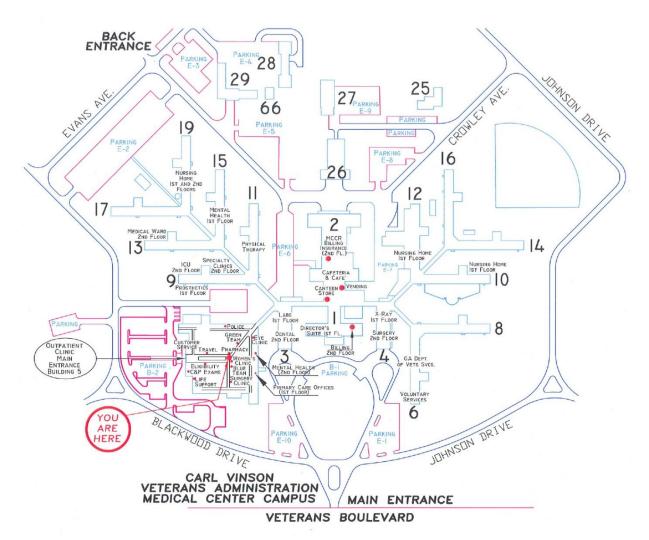
#### Clinics:

- Albany CBOC (VA-staffed)
- Macon CBOC (contract staffed)
- Perry Outreach Clinic (VA-staffed)
- Brunswick CBOC (VA-staffed)
- Milledgeville CBOC (VA-staffed)
- Tifton CBOC—planned for 2015

## **Counties Served**



# **Facility Map**



### **Management Bios**



Acting Director, Judy Finley, CPHQ

Judy T. Finley was named as the VISN 7 Chief Nursing Officer in August 2013. Prior to this position, she served as Associate Director at the Louis A. Johnson VA Medical Center on August 2012, named the VISN 17 Quality Management Officer (QMO) on April 27, 2008. VISN 17 includes four integrated health care systems – VA North Texas Health Care System in Dallas; Central Texas Veterans Health Care System in Temple; South Texas Veterans Health Care System in San Antonio, Texas; and VA Texas Valley Coastal Bend Health Care System in Harlingen. She served

a six month detail to the Office of Quality and Safety, beginning in January 2010 as the Project Manager of the T21 Quality Transparency initiative. Most recently she completed details to the South Texas Veterans Health Care System as the Acting Assistant Director and the Augusta VA as the Special Assistant to the Director.

Prior to her appointment as VISN 17 QMO, Ms. Finley served as Project Manager for the Executive Order Quality Transparency Project, which was a collaborative effort between the Office of Quality and Performance (OQP), VISN 16, and the Department of Defense, for one year. Ms. Finley also served as the VISN 9 DSS Clinical Data Analyst for 13 years and in Quality Management at the Memphis VA Medical Center for 10 years. Ms. Finley served as Acting Chief Financial Officer at the Memphis VA Medical Center in 2005.

Before joining the Department of Veterans Affairs in July 1985, Ms. Finley was the DRG Coordinator and Medicare Skilled Care Specialist at St. Francis Hospital in Memphis, Tennessee. Prior to this role, Ms. Finley worked as the Staff Development and Infection Control Nurse at the 600 bed Shelby County Health Care Center, in Memphis, Tennessee.

Ms. Finley holds an Associate Degree in Nursing from Hinds Jr. College, Raymond, Mississippi, a Bachelor of Science degree in Nursing from the University of Southern Mississippi, Hattiesburg, Mississippi, and a Masters of Business Administration degree from Union University, Jackson, Tennessee.

## Associate Director, Gerald "Jay" De Worth



Mr. Gerald M. "Jay" De Worth was officially appointed as the new Associate Medical Center Director for the Carl Vinson VA Medical Center on June 16, 2012. Immediately prior to his current assignment, De Worth served as the Executive Assistant to the Medical Center Director at the VA medical center in Alexandria, VA. During a VA career that spans 27 years, De Worth has occupied a variety of positions of increasing responsibility, including Director of Facilities Management at the Alexandria VA Health Care System; Director of Patient

Support Services at the John J. Pershing VA Medical Center in Poplar Bluff, MO; and Chief of Clinical Nutrition at the Charlie Norwood VA Medical Center in Augusta, GA. He began his VA career as a clinical dietician at the Birmingham VA Medical Center in Alabama. De Worth's VA experience is broad and encompasses multiple areas: customer service representative for the Alexandria VA Health Care System and Veterans Integrated Service Network (VISN) 16; strategic planning; VA and Department of Defense (DoD) collaboration; Community-based Outpatient Clinic (CBOC) implementation planning; patient safety; Operation Enduring Freedom (OEF)/Operation Iraqi Freedom (OIF) program; suicide prevention program; and mental health environment of care. He has a passionate commitment to ensuring superior customer service wherever he works and is particularly enthusiastic about initiatives relating to VA's Patient and Family Centered Care (PFCC) initiatives. A member of the American College of Healthcare Executives (ACHE), De Worth continually seeks new challenges that will expand his knowledge base related to VA healthcare. A native of New Jersey, De Worth received his undergraduate degree at the University of Alabama and pursued graduate work at Central Michigan University. He has a beautiful wife, Jackie, and three lovely daughters.

## Associate Director for Patient Care Services, Dr. Shirley Warren, RN

**Dr. Shirley Warren** possesses over 28 years of Federal Service and more than 18 years as a Nurse and Nurse Leader within the VHA system. She is a veteran of the US Army is the current Deputy Associate Director Patient Care Service/Deputy Nurse Executive at the Dorn VA Medical Center. Her career history illustrates steady progress in hospital and nursing leadership. In her current roles she is responsible for establishing, maintaining and providing oversight for the delivery of nursing care and management of nursing personnel and clinical resources throughout the organization.



Dr. Warren received an Associate Degree in Nursing from Kennedy-King College in 1994, a Bachelor of Science Degree in Nursing from Olivet Nazarene University in 1998, a Master of Science Degree in Nursing Administration from DePaul University in 2001, and a Doctorate Degree in Nursing Practice from the University of Alabama in 2011. She is a graduate of VISN 12 Leadership Development Program, the VHA Improvement Advisor (IA) Academy (2010-2011) and the Federal Executive Institute (FEI) for Nurse Leaders (2011). Dr. Warren holds a national board certification as Nurse Executive from American Nurses Credentialing Center (ANCC) and is a member of Sigma Theta Tau International Honor Society of Nursing.

Dr. Warren is a highly skilled Nurse Leader and has held various Nursing and hospital leadership roles to include Deputy Associate Director of Patient Care Services and Associate Chief Nurse-Acute Care at West Texas VA Healthcare System, System Redesign Coordinator at Jesse Brown VAMC in Chicago. She worked as a Nurse Manager/Coordinator for over 10 years providing oversight to various specialty units to include the Emergency Room, Operating Room, Ambulatory Surgery, Oncology Unit, Infusion Clinic, Medical/Surgical inpatient units and the Ambulatory Care clinics for Medical and Surgical Specialties.

Dr. Warren is married with three children and spends her free time reading, dancing, cooking and participating in community and family activities.

## For more information:

